

Desired Results Parent Survey Tally Sheet

Name of Agency FCS-WY _____ Site/Program ___Center based _____ Date: _12/1/11_____

Question 1 - How satisfied are you with the overall quality of this program?			
	Very Satisfied	Satisfied	Not Satisfied
	99 (74%)	34(25%)	1(1%)
Question 2- Do you feel that:			
	Yes	No	
Section A – Your child is safe in this program?	133 (99%)	1(1%)	
Section B – Your child is happy in this program?	132(98%)	2 (2%)	
Question 3 - Have you received information from the program about the following:			
Section A – How children develop at different ages?	100(75%)	34(25%)	
Section B – How your child is growing and developing?	118(88%)	16(12%)	
Section C – How your child is doing in the program?	128(96%)	6(4%)	
Section D – Schedule of daily activities?	120(90%)	14(10%)	
Section E – What you can do to help your child learn and develop?	110(75%)	24(25%)	
Section F - Parenting skills?	96(72%)	38(28%)	
Section G – How to find other services in the community?	88(66%)	46(34%)	
Section H – Where to report health or safety concerns and complaints?	110(75%)	24(25%)	
Section I - Experience and training of program staff?	111(83%)	23(17%)	
Section J - Discipline problems?	114(85%)	20(15%)	
Section K – How you can get involved with your child's program?	119(89%)	15(11%)	
Question 4 - Would you like more information about any topics related to your child's care and development?			
Specify Topics: HV - child growth, education, speech Masonic - child development, speech, writing, discipline technique, dealing with separation, kindergarten readiness BV - child growth and development, class for parents, home activities, kindergarten readiness, safety (stranger danger, 911), classroom information (menu, daily schedule),reading and math skills, social emotional development			

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Question 5 - Has your child's enrollment in this program made it easier for you to:			
	Yes	No	N/A
Section A – Accept a job?	72(54%)	9(6%)	53(40%)
Section B – Keep a job?	109(81%)	2(2%)	23 (17%)
Section C – Accept a better job?	55(41%)	14(10%)	65(49%)
Section D – Attend educational or training programs?	67(50%)	7(5%)	60 (45%)
Question 6 - How satisfied are you with these characteristics of your child's program?			
	Very Satisfied	Satisfied	Not Satisfied
Section A – Hours of operation	96(72%)	30(22%)	8(10%)
Section B – Location of program	92(69%)	40(30%)	2(1%)
Section C – Number of adults working with children	87(65%)	47(35%)	0(0%)
Section D – Background and experience of staff	82(61%)	50(37%)	2(2%)
Section E – Languages spoken by staff	90(67%)	42(31%)	2(2%)
Section F – How program staff communicate with you	95(71%)	39(29%)	0(0%)
Section G – Meeting the individual needs of your child	95(71%)	38(28%)	1(1%)
Section H – Interaction between staff and children	91(68%)	42(31%)	1(1%)
Section I – Interaction with other parents	71(53%)	58(43%)	5(4%)
Section J – Parent involvement	68(51%)	58(43%)	8(6%)
Section K – Equipment and materials	79(59%)	51(38%)	4(3%)
Section L – Cultural activities	84(63%)	45(34%)	5(3%)
Section M – Daily activities	95(71%)	37(28%)	2(1%)
Section N – Environment	92(68%)	41(31%)	1(1%)
Section O – Nutrition	98(73%)	35(26%)	1(1%)
Section P – Health and safety policies and procedures	99(74%)	34(25%)	1(1%)
Section Q – How the program promotes your child's learning and development	97(72%)	36(27%)	1(1%)

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Question 7 - Is there anything else you would like to say about how this program meets your family's needs?

HV

- Flexible schedule
- Because of the program, I can keep my job and give my children for the better quality of his life
- Very satisfied with the program and staff are great
- It is very good program and my daughter and I love it.

Masonic:

- Great learning environment and wonderful teachers
- Staff are very caring and understanding
- Program helps my child to become bilingual
- Very satisfied
- Handouts for the events are sometimes day of event and not enough time to be ready

BV

- Very satisfied with the quality of the program
- Program is very helpful. My child is happy at the center
- My child is looking forward to come to the after school program
- Some staff can get more support from other staff
- Some children need to be disciplined more
- My children started at 10 month of age and I love the program
- I want to see more learning activities in the classroom
- Fantastic support from teachers. The staff is very good!
- Whitney Yong is like a home away from home

Question 8 - Do you have any suggestions about how this program could be improved?

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HV

- More staff supervision
- Open at 6:30am and have longer operational hours
- More parental involvement

Masonic

- Better communication between parent and staff
- Keep up the good work!
- I want to know fun learning hands on home activities
- Parental involvement
- Open later than 6pm and weekends
- I wish there are more 30-60days for seeking employment status before I lose my preschool/child care

BV

- Continue to provide top training opportunity for the amazing staff
- I wish all the sites have after school program
- More activities for children
- Should organize paperwork not to get lost
- Want to have more field trips.
- A little more parent/teacher communication, relationship, like a parent teacher night events.
- More parent involvement
- I wish I have more knowledge about the program.
- It is not clear about everyday activities with children in the classroom
- I love the program
- Excellent after school program staff.
- Dynamics of the grouping in after school program that children can share their challenges and support each other