



FLORENCECRITTENTON
services

WHITNEY YOUNG
CHILD DEVELOPMENT CENTER



Summary of Parent Survey FY11-12

The Parent Survey was conducted with all center-based program-enrolled parents as of November 2011. The survey was conducted in 3 major languages to meet the current demographic makeup at FCS-WY CDC. 75% of distributed surveys (134/179) were completed. This survey is required by CDE and will be reported to CDE in our agency annual report in 2012.

Overall, parents/guardians are satisfied with FCS-WY CDC's child development program quality. More than 98% of the parents/guardians feel children are happy, safe, and receive progress reports on their child's development. More than 80% of the parents/guardians feel the child development program helps them keep their jobs, and about 30 % feel it helped them to accept a job, to accept a better job, or to attend an educational program. On the other hand, more than 30% of parents/guardians are not satisfied with the information they receive on parenting skills and other services in the community.

Parents/guardians at all three sites wish to receive additional information about their children's growth and development, and language development. In addition, preschool program parents want to know more about kindergarten readiness.

Action Plan:

- Parent survey results will be shared with Board members, staff, as well as parents on FCS-WY CDC website.
- Continue to improve program quality based on ITERS, ECERS assessment criteria
- BV site to become PAF certified
- BV toddler room to become I/T sustaining grant qualified
- Plan parents meeting/training (include parenting skills, other parent involvement activities, child development, and kindergarten readiness)
- Starting Healthy Family program at BV site to provide information and services to families

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